

RESUME

Nancy M. Kelly, B.S., CPDT-KA
Certified Professional Dog Trainer
Behavior Consultant

Writing and Teaching

2018: Edited the re-publication of *Animal Behavior* by Keller and Marian Breland, assisting Dr. Bob Bailey in this project. We assembled a small team including a couple of editors and a publisher to get this classic book re-released with the addition of over 50 pages of historic photos, a new introduction and foreword by Dr. Bailey, keeping the exact words of the original authors in the main text. The original book, published in 1966, is out of print and now available only at a very high price to those who want to read it. The new book brings it back into the world of science-based animal training so everyone can have access. I'm proud to have been a part of this project.

2018: Wrote a new training manual for training foster dogs inside a facility that houses and rehabilitates troubled adolescent girls. Training program focus was on teaching staff to manage and interact appropriately with dogs, teaching residents to train and groom dogs as potential vocations, and teaching all participants to use best handling practices to produce high-quality pet dogs that are easily adopted and fare well in a family environment. Additional emphasis was on training some of the dogs to participate in therapy sessions with the residents.

2018: Conducted workshops in conjunction with the training program above, preparing staff for bringing dogs onto the site. Workshops included Reading Dogs, Low-stress Handling for Grooming and Husbandry (both lecture and hands-on practice), Emergency Response, Preventing Bad Associations for Dogs, and Introduction to Animal Training (lecture and hands-on practice). I conducted additional training classes and workshops for residents and staff to work together with the dogs in preparation for managing dogs on site on a daily basis.

2017: Created and taught Leashwork Workshop to trainers, approved for CEUs by CCPDT (Certification Council for Pet Dog Trainers). 2 hours of lecture and 2 hours of hands-on practice with dogs not familiar to students, teaching how to apply behavior principles to training dogs and teaching humans, mechanical skills in reinforcement, creating training plans, and isolating individual skills for development in both dogs and humans.

2016 – 2017: Created and taught Introduction to Animal Training Workshop to trainers, approved for CEUs by CCPDT. 2 hours of lecture on historic and academic foundations for animal training including Pavlov, Skinner, Herrnstein and other pioneers; behavior terminology, planning, shaping and recordkeeping. 2 hours of hands-on practice, people training people using a portable operant conditioning lab system. Structured team coaching and observation practice of skills including placement and speed of reinforcement with and without clickers, training a behavior using a plan with feedback from an observer, and putting behaviors on cue.

2016: Wrote and published a service dog training manual which was subsequently customized and licensed for three unrelated individual service dog training organizations. Complete training program with emphasis on behavior principles, planning and documentation, and uniform training procedures among trainers and handlers. Includes specific protocols and schedules with focus on training efficiently and effectively with science-based positive reinforcement training.

Training Positions

2019 - Present: Independent Dog Training Business Owner (The Mannerly Dog): Business focus on small, highly productive, face-to-face training classes, using a variety of curricula. Puppy Life Skills class, Basic Manners class, Advanced/CGC Prep class, and Training in the Details class all based on scientific behavior principles to train dogs and humans efficiently and effectively. I managed two assistant trainers, and together we documented the progress in learning of many owners and dogs. In early 2020, because of the COVID-19 pandemic, I transformed the class structure to a virtual format and continued teaching Basic Manners and then added Training in the Details advanced class, with great success. The virtual format requires less time and produces extensive learning in students and dogs while including even more individual behaviors in the curriculum.

1990 - 2018: Independent Dog Training Business Owner (The Mannerly Dog): Until 2019, I saw clients on an individual basis to teach basic dog manners, competition behaviors, and service dog training. I conducted public access tests for service and therapy dogs, assisted clients in modifying behavior for "behavior cases," including aggression, fear, and more. I evaluated dogs, wrote training plans and reports, and consulted on behavior with pet-sitting services, rescue groups, shelters, and veterinary clinics. I have worked with some hundreds of dogs and their owners over the years, in addition to many unowned shelter dogs, shelter staff, rescue volunteers and other dog handlers. I taught interns, trained service dogs, and helped owners solve a variety of behavior problems as well as teaching dog owners to use sound positive reinforcement based behavior science to train their pets.

2000 – Present: Behavior Consultant with English Springer Rescue America; I consult on behavior issues in several states using video, phone conversations, email, and sometimes in-person visits to gather information necessary for using standard procedures to evaluate foster dogs showing aggression, fear, and other behavior issues, working on teams to plan outcomes for these dogs. In the process, I teach regional coordinators to refer to results and conclusions of research available to them to allow a logical assessment process. As of **2020**, I have succeeded in getting some training in dog behavior implemented for volunteers in this nationwide organization, with an eye toward providing further training in handling best practices, management, and behavior modification basics in the future.

2015 – Present: Behavior consultant for BARC Animal Shelter & Adoptions in Houston, Texas I continue to consult on behavior topics with staff and management at BARC as needed.

2014 – 2015: Behavior Specialist for BARC Animal Shelter & Adoptions in Houston, Texas. I developed a behavior program focused on teaching staff to use best practices in animal handling to reduce animal stress and increase handler and animal safety and taught classes and workshops to implement the program, which is still in use. I wrote protocols and curricula as well as a handling policy for this large open-intake shelter (27,000+ animals per year). I taught about 40 animal caretakers, veterinary technicians, and animal control officers in multiple handling and behavior classes to reduce bite incidents and shelter animal stress. I taught about 200 adopters with their dogs in group classes and individual consultations, consulted with foster and rescue group volunteers, and trained and assisted about 100 shelter volunteers in proper animal handling techniques. I trained hundreds of shelter dogs and cats and wrote hundreds of reports on behavioral observations and evaluations.

2016 – 2018: Training Coordinator and Trainer for Give Us Paws, a not for profit service dog training organization: worked with about 10 individual handlers and their dogs. I trained about 15 trainers in the organization's training program (which I developed – see 2016 – service dog training manual,

above). I trained trainers in other behavioral and training topics to help them improve their skills. I researched and developed an evaluation procedure for potential service dogs and taught it to other trainers. I conducted and wrote reports on evaluations of potential service dog candidates, consulted with other trainers encountering challenges in their training, and taught clients to train their own service dogs.

Education and Titles

January, 2020: Started attending classes to fulfill the requirements of Master's degree in Psychology/Behavior Analysis at University of Houston - Clear Lake.

November, 2011: Earned CPDT-KA certification, certificate number 2112795. Criteria included 500 hours of training over 5 years, recommendation by a veterinarian and a training colleague, and a qualifying score on a 4 hour comprehensive test on dog husbandry, behavior, management, and training.

2001 – 2013: I participated in all of Dr. Bob Bailey's Operant Condition Workshops, some of them twice. I travelled to Hot Springs, Arkansas; Borlange, Sweden; and Columbia, Maryland to study for over 300 hours with Dr. Bailey.

August, 1984: B.S. in Wildlife & Fisheries Science from Texas A&M University, College Station, Texas (This degree is now called Wildlife Biology.)

Continuing Education

February 22 – 23, 2020: 12th annual Art & Science of Animal Training Conference, Dallas, Texas

February 23 – 24, 2019: 11th annual Art & Science of Animal Training Conference, Dallas, Texas

March 24 – 25, 2018: 10th annual Art & Science of Animal Training Conference, Dallas, Texas

May, 2018: 3-day invitational workshop on Teaching and Coaching with Dr. Bob Bailey and Elisabeth Catalano in Columbia, Maryland

November, 2018: 2-day public workshop on Teaching and Coaching with Dr. Bob Bailey and Elisabeth Catalano in Columbia, Maryland

February 25 – 26, 2017: 9th annual Art & Science of Animal Training Conference, Dallas, Texas

February 20 – 21, 2016: 8th annual Art & Science of Animal Training Conference, Dallas, Texas

March 14, 2015: 7th annual Art & Science of Animal Training Conference, Dallas, Texas

March 22, 2014: 6th annual Art & Science of Animal Training Conference, Dallas, Texas

June 12 – 16, 2013: Discrimination Operant Conditioning Workshop, 40 hours. Dr. Bob Bailey, Columbia, Maryland

February 8 – 11, 2013: Alexandra Kurland Horse Training Workshop, Tomball, Texas (24 hours)

February 2, 2013: 5th annual Art & Science of Animal Training Conference, Denton, Texas

January 5, 2013: Introduction to Clicker Training with Horses workshop, Mary Kay Hasseman, Tomball, Texas

August 1 – 5, 2012: Teaching Operant Conditioning Workshop, 40 hours. Dr. Bob Bailey, Borlange, Sweden

March 10, 2012: 4th annual Art & Science of Animal Training Conference, Dallas, Texas. Presenters included Ken Ramirez, Kay Laurence, Alexandra Kurland, Steve White, Phung Luu, Dr. Bob Bailey, Dr. Joe Layng, and Dr. Jesus Rosales-Ruiz.

September 3 – 4, 2011: Tracking Beyond TD seminar, John and Darlene Barnard, Houston, Texas

August 27, 2011: Canine Counseling in the Age of Whispering seminar, Jean Donaldson, Houston, Texas

August 6 – 7, 2011: Think-Plan-Do workshop, Bob Bailey and Terry Long, Anaheim, California

June 18, 2011: Simple Solutions for Service Dog Issues conference, multiple presenters, 8 hours. The Assistance Dog Club of Puget Sound

February 19, 2011: 3rd annual Art & Science of Animal Training Conference, Denton, Texas. Presenters included Dr. Paul Andronis.

November 20 – 21, 2010: Beginner Gun Dog Workshop, Jim Barry, Driftwood, Texas

November 12 – 14, 2010: Science-based Training with Feeling seminar, Dr. Ian Dunbar, Houston, Texas

October 10, 2010: Reinforcement Strategies seminar, Ken Ramirez, Galveston, Texas

February 6, 2010: 2nd annual Art & Science of Animal Training Conference, Denton, Texas. Presenters included Dr. Robert Epstein.

November 20 – 22, 2009: Dominance, Fighting, Biting seminar, Dr. Ian Dunbar, Austin, Texas

March 20, 2009: 1st annual Art & Science of Animal Training Conference, Denton, Texas

January 17 – 18, 2009: Clicker Expo conference, multiple presenters, Marble Falls, Texas

January 19, 2008: Presentation by Dr. Bob Bailey at Houston SPCA, Houston, Texas

November 12 – 13, 2007: Advances in Dog Training workshop, Susan Garrett, Houston, Texas

January 26 – 27, 2007: Kay Laurence workshop, Pearland, Texas

August 9 – 13, 2004: Chaining Operant Conditioning Workshop, 40 hours. Dr. Bob Bailey, Hot Springs, Arkansas

July 8 – 14, 2004: Criteria & Cueing Operant Conditioning Workshop, 56 hours. Dr. Bob Bailey, Hot Springs, Arkansas

July 12 – 16, 2003: Discrimination Operant Conditioning Workshop, 40 hours. Dr. Bob Bailey, Hot Springs, Arkansas

1992: Dr. Ian Dunbar 2-day seminar

1992: Janice DeMello 2-day seminar

1992: Anne Marie Silverton 2-day seminar

1991: Bonnie Baker 1-day seminar

1991: Janet Fridge 1-day seminar